



Quick Start Guide

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Should you have any other question, please visit the following website for enquiry:
<https://www.owlethome.com/>
support@owlethome.com

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SCAN TO DOWNLOAD

Pet-U App



This APP "Pet-U" can be searched and downloaded on the "Google Play" and "Apple App Store" as well.

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Getting to Know Owlet Home Smart Dog Camera

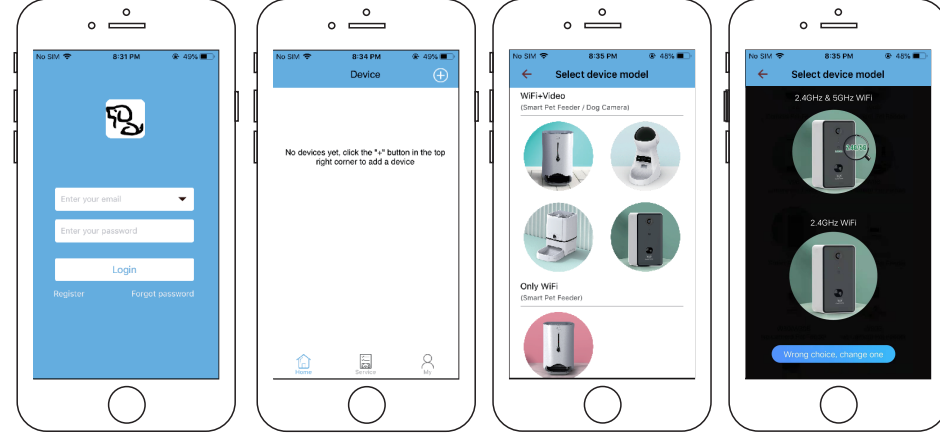


*"SET" Button: Quick press to pop a treat. Long press for 5 seconds to reset factory settings

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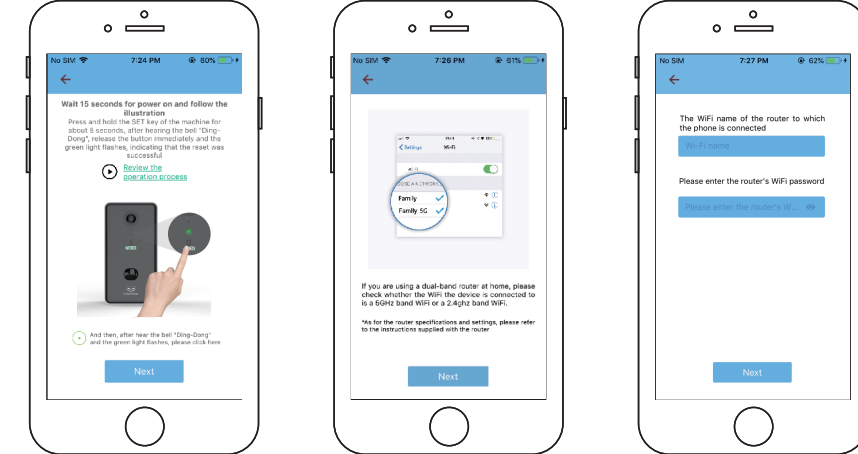


In order to optimize the equipment performance, it's better to use it at the location where is 30 feet around the Wi-Fi transmitting device, and in the barrier-free environment.



Log in with your account number and password, click the sign " + " at the top right corner after entering the interface. Enter the interface of select device model, and select the specific device you want to link.

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Long press the button "Set" on the device for 5 seconds. After hearing the sound of "beep", select the mark "O" and click the button "Next". Input the WiFi SSID (name) and password which connected to the current phone. This equipment supports both 2.4GHz and 5GHz WiFi network.

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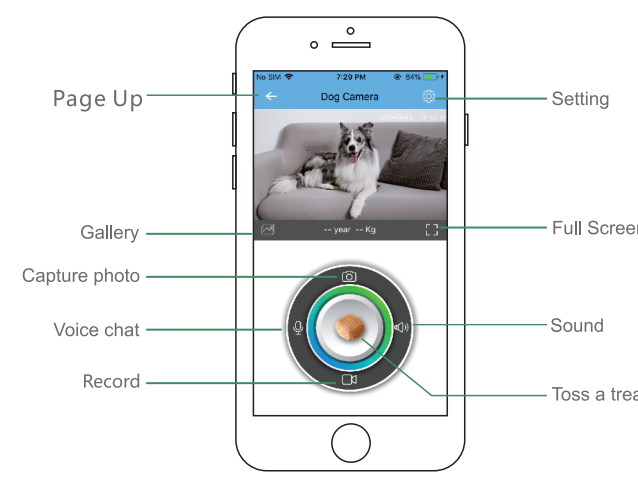
Use your equipment camera to scan the APP generated QR code, after hearing the voice of "beep" select the mark "O" under the QR code and click the button "Next" to enter the WiFi connection interface.

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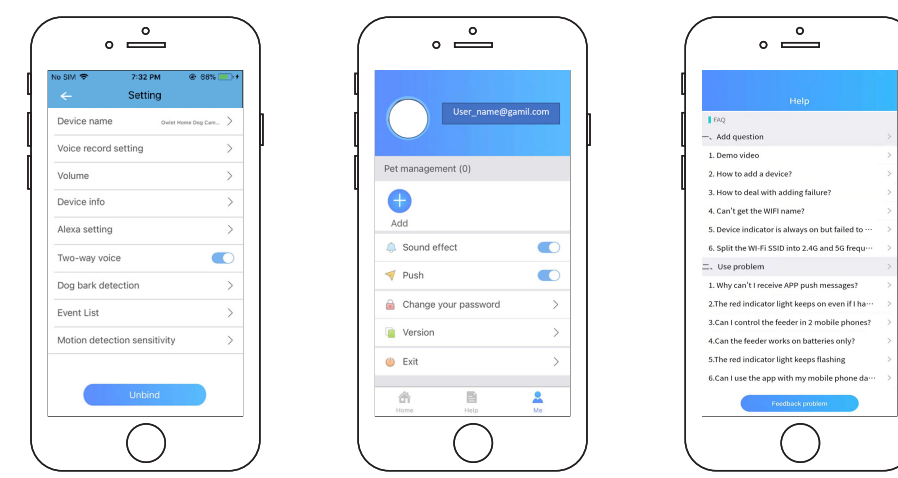
In case it's impossible to scan the QR Code for a long time due to the environmental factors, you can enter the hotspot connecting mode and press the link under the QR code. Operation completed, but no prompt tone was heard, after entering the hotspot connecting interface, please follow the interface prompts and complete the connection.

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Long press the button "Toss a treat" for 5 seconds. Tossing Food Interface.

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Press the button "O" at the top right corner of tossing food interface to enter the "Set" interface, then set the relevant items by yourself.

Press the button "Me" at the bottom right corner to enter the interface the "User Profile" page.

Press the button "Help" to visit FAQ and "How to" information. If you believe there is a software bug, please send your message to support@owlethome.com. We will provide timely response.

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Product Parameters

Product name: Owlet Home Smart Dog Camera
Product Size: 5.2"x5.1"x10.1 inch (132"x130"x256 mm)
Net weight: 1.42lbs (1.1kg)
Barn Reserves: 16.9FL Oz (0.5L)
Product Materials: ABS
Camera: 165° HD night vision and wide angle camera.
WiFi band: 2.4GHz & 5GHz WiFi
APP installation requirement: Android 8.0/IOS 10.0 or above
Adapter Parameters: Input: 110-220V, 50/60Hz, 0.4A
Output: 5.0V, 1000mA

Technical specifications of the Owlet Home Smart dog camera

Function/Item	Functional	Trouble Descriptions														
Owlet Home Smart Dog Camera	Set button	1. Quick press (shorter than 1s) to manually pop a treat. 2. Under the configuration mode, the green lamp is flickering slowly (0.5s ON and 0.5s OFF). 3. Under the configuration mode, in case there's no food in the grain bucket, quick press (shorter than 1s) and the red and green lamps shall flicker alternately. 4. Under the configuration mode or the network is connected, long press this button for more than 5s, reset and scan the QR code after hearing the "beep" after hearing another prompt, the green lamp shall quick-flickering at first, then normally on after the network is connected.														
	Red and green indicator lamp	<table border="1"> <thead> <tr> <th>Red lamp</th> <th>Green Lamp</th> <th>Status description</th> </tr> </thead> <tbody> <tr> <td>OFF</td> <td>Slow flickering</td> <td>Configurable status</td> </tr> <tr> <td>OFF</td> <td>Quick flickering</td> <td>Connecting to the network</td> </tr> <tr> <td>OFF</td> <td>Normally ON</td> <td>The network is connected</td> </tr> <tr> <td>flickering</td> <td>OFF</td> <td>No food in the grain bucket, or the food is blocked, or abnormal feeding</td> </tr> </tbody> </table>	Red lamp	Green Lamp	Status description	OFF	Slow flickering	Configurable status	OFF	Quick flickering	Connecting to the network	OFF	Normally ON	The network is connected	flickering	OFF
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Precautions:

1. Don't drag the power line directly when plugging or unplugging the adapter.
2. Don't put or insert any foreign matters in this product.
3. It's prohibited to refit or repair the product by yourself.
4. Please use the original power adapter and power line.
5. It's only applicable to use this product indoor, please prevent it from the direct sunlight.
6. It's only allowed to put the dry dog food or snacks in the barn, which size shall within the range of 0.2-0.6 inches.
7. This equipment is equipped with various kinds of electronic components, and it can't realize the function of water-proof, it's not recommended to use this equipment in the humid environment.
8. Don't use this product for other purposes expect feeding pets.
9. When tossing the dog food or snacks, pay your attention to the surround environment, don't toss the objects to the human or pet eyes.
10. Please clean up the residual dog food or snacks after eating by your pets, and prevent kids from eating by mistake.
11. For the persons without full capacity for civil conduct, lack of experience and knowledge (including the children), they must use, clean and maintain this product under the supervision and guidance of guardian.
12. In case such troubles as abnormal smell, smoking, or abnormal heating has occurred to this product, stop it immediately and feel free to contact the customer service staff.

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FAQ

1. Q: When pressing the button "Toss a treat", the dog food or snack is tossed twice or for three times.
A: If the sense lamp doesn't detect the food, it will toss again, and it shall toss four times at maximum.
2. Q: The APP has displayed the prompt of "excessive food".
A: The snack outlet of equipment is blocked by foreign matters, please remove the foreign matters in time.
3. Q: The APP has displayed the prompt of "no food".
A: The equipment can't sense any food in the grain bucket, check the grain bucket has food in it, or the equipment is exposed to the direct sunlight, please move it to a cool place.
4. Q: It's impossible to continuously watch the video.
A: Ensure the power is normally supplied to your Owlet Home smart dog camera; check the network of your phone and the Owlet Home smart dog camera is normally connected.
5. Q: Suddenly, the user can't enter APP account.
A: Firstly, ensure the network is normally connected; secondly, ensure the account number isn't used by other personnel at this time. Otherwise, we recommend to remove this APP, then install it again and try to log in.
6. Q: If the user want to change Pet-u account number, what shall the user do?
A: Our APP can't support the function of directly change the account number; if you want to change it, please register a new APP account number by a new e-mail. Then unbound the Owlet Home smart dog camera to the original account number, and bound it to the new one. Note: If the user wants to bound or rebound the Owlet Home smart dog camera to the newly registered account number, long press the "Set" button for 5s, after hearing the prompt of "Beep" and the green lamp is slow flickering, scan the QR Code to bound or rebound the Owlet Home smart dog camera to the new account number.

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